



The Company

# QUALITY POLICY



**ELCARMEN**  
PACKAGING SOLUTIONS

+34 948 33 01 62

[elcarmen@packagingelcarmen.com](mailto:elcarmen@packagingelcarmen.com)

[www.packagingelcarmen.com](http://www.packagingelcarmen.com)

*The satisfaction of our customers*

## HOW DO WE ENSURE IT?

Involving all the people in our organisation as participants, including suppliers and partners. We want them to share our philosophy to achieve a consistent model of integrated management which is in line with the company's values



## Discover our quality policy

Our pillars:

- Prioritising orientation to the client at every stage of the sales process.
- Control and traceability throughout the product life cycle.
- Constant investment in new production technologies to increase energy efficiency.
- Obtaining and updating ISO
- Investment in human capital: ensuring a healthy workplace and ongoing training for continuous improvement.

[Discover our quality policy](#)





## ISO CERTIFICATES

---

Through this certificate, AENOR ensures that our organisation (PAPELES EL CARMEN S.A.U) has environmental management in accordance with the ISO 14001:2015 Standard.

## AENOR TRUSTS

- Quality Management System Certificate (ISO 9001)

Click here



- Environmental Management System Certificate (ISO 14001)

Click here



## LOGOS

**AENOR**

GESTIÓN  
DE LA CALIDAD

ISO 9001

**AENOR**

GESTIÓN  
AMBIENTAL

ISO 14001

# FOOD QUALITY AND SAFETY

---

Our own Quality Department and Laboratory are responsible for:

## MONITORING RAW MATERIALS

We supervise all the raw materials which arrive at our facilities to ensure that they comply with all the technical and legal requirements before being added to the production process.

## CERTIFICATIONS

We review, improve on and maintain all the certifications and management systems set up in the organisation.

## MIGRATION TESTING

We have strict manufacturing, hygiene and food safety protocols for all the items intended for the food industry. All of them with the relevant certification of suitability for food contact.

## SUPPLIERS

All of our suppliers are exhaustively selected and vetted. We carry out regular tests and controls to check compliance with the regulations, technical specification and legal requirements of all the products.

